

Quality politics

The **manxa** organization, within the general framework of its company mission to supply products and services to the industrial and construction sector, with the commitment to provide more value and quality to the client that improves their competitiveness, ensuring sustainability by people in the work team and shareholders. And within its business responsibilities, it ensures proper business management and rigorous administration.

Ensuring compliance with the commitments acquired, the expectations generated to its clients and compliance with laws, regulations and preventions are an inescapable responsibility.

In order to effectively meet this challenge, the General Management, in the scope that encompasses the purchase, storage and sale, promotes the implementation of a **Quality Management System** (QMS) that implies:

- **Be customer-oriented**, identifying their needs and expectations in order to fully satisfy and thus ensure business continuity and progress. Accept the challenges in innovation and creativity that they pose us, to be more efficient.
- **Be oriented to the results** that we measure with indicators that allow us to improve activities that add value to the QMS and help us to achieve the objectives efficiently.
- Carry out our quality policy through the analysis and measurement of **processes** aimed at **continuously improving** and doing so in a manner consistent with the objectives that the Management and the Quality Committee set annually.
- **Collaborate closely with our suppliers** to ensure that their activities meet QMS requirements and learn from their innovations. They are part of our quality system, they must know our quality policy and must meet these requirements with demand and efficiency.
- Be attentive to the **sector** and be sensitive in **capturing the best practices** to learn, emulate and improve when they are part of our objectives.
- Therefore, **the team of people** who work in the company, we are obliged to practice the values of our organization, respecting the work rules and procedures, providing innovations and creations, projecting an excellent service to our clients, with efficiency and results positive.

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